HIGHLIGHTS OF THE SSC FROM SUMMER TO SPRING QUARTER.
# CONTENTS

<table>
<thead>
<tr>
<th>Page</th>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>FROM THE SSC DIRECTOR</td>
</tr>
<tr>
<td>4</td>
<td>SSC EVENTS</td>
</tr>
<tr>
<td>5</td>
<td>SI/TUTORING PROGRAM</td>
</tr>
<tr>
<td>6</td>
<td>EDUCATIONAL SKILLSHOPS</td>
</tr>
<tr>
<td>7</td>
<td>MULTICULTURAL STUDENT SUPPORT</td>
</tr>
<tr>
<td>8</td>
<td>PEER MENTORING</td>
</tr>
<tr>
<td>9</td>
<td>OTHER ACADEMIC SUPPORT INITIATIVES</td>
</tr>
<tr>
<td>10</td>
<td>DISABILITY SERVICES</td>
</tr>
<tr>
<td>11</td>
<td>COUNSELING SERVICES</td>
</tr>
</tbody>
</table>

*“By the Numbers” sections refer to the student attendance and/or the number of offerings in each specific program.*
We are excited to share the major accomplishments of the SSC over the past year, especially with our current unique and unprecedented times related to COVID-19.

The SSC strives to enhance the student learning experience by providing services that enable our students to develop competencies to enrich the individual’s educational experience, contributing to the student reaching their goals and achieving excellence.

The SSC hopes to support our students through a multimodal learning process that helps to meet most students’ learning styles.

We are here to help transform students through student-centered activities, programming and events. We are committed to providing a nurturing student experience through a wide range of options across all areas (Academic Support, Counseling, Disability Services).

The following report highlights the outstanding SSC programming that is available to students.

We invite you to gather with us virtually or on campus for our many events. So, look for us through the many ways we spread the word of SSC activities:

- LIFE Social Media
- Screens on campus and SSC
- SSC past newsletters (on website)
- SSC LIFE website page
- Announcements in your classes
- Information tables

And many more ...

Best,

Lisa

Lisa Rubin, Ph.D.
Director of Student Success Center
STUDENT SUCCESS CENTER EVENTS

We appreciate you because...

You support us
You’re amazing
You’re cool
You’re special
You make me laugh!!
You help us change lives
You’re awesome
You’re awesome
You’re awesome
You’re awesome

Thank you for your support.

BY THE NUMBERS

Quarterly pop-ups 107
SSC Open House 208
Random Acts of Kindness 60
SI/TUTORING PROGRAM

Supplemental Instruction (SI), created at the University of Missouri-Kansas City, is a non-remedial approach to learning that supports students toward academic success by integrating “what to learn” with “how to learn.” SI consists of regularly scheduled, voluntary and out-of-class group study sessions driven by students’ needs. Sessions are facilitated by trained peer SI leaders who utilize collaborative activities to ensure peer-to-peer interaction in small groups. SI focuses on the D.C.-level lecture and lab courses.

The tutoring program assists students with improving their learning strategies in order to promote independence and empowerment inside the classroom. The purpose of tutoring is to help students help themselves and assist them to become independent learners. The tutoring program focuses on the undergraduate courses.

HIGHLIGHTS

- 30 new SI leaders/tutors were hired.
- 17 SI leaders/tutors graduated with honors.
- 55 SI leaders and tutors were employed with the SI/Tutoring program.
- Students who attended SI/Tutoring sessions earned .25 of a point higher cumulative GPA at the end of the quarter.
- 16 SI/tutoring course sessions were added to the SI/Tutoring schedule.

QUOTES FROM STUDENTS

- The SI sessions are very helpful.
- My grade improved greatly after attending this SI.
- I really enjoy the sessions; it helps me learn better and understand more.
Educational Skillshops are free workshops that provide helpful skills to assist in student success. There are two types of skillshops: Academic Success and Campus Connections.

Academic Success skillshops are skillshops help students develop effective learning strategies, such as improving their studying, goal setting and time management skills through interactive processes and individual one-on-one appointments.

Campus Connections skillshops are skillshops presented by professionals around campus that help students develop effective life strategies that are needed outside of academics, such as financial literacy, media literacy, care and compassion, and counseling.

HIGHLIGHTS

- The SSC Academic Support team transformed our educational “workshops” to “skillshops.” Additionally, we created “Campus Connections” skillshops that utilized several key campus resource representatives to conduct skillshops on topics.
- Added “Problem Solving and Critical Thinking Skills” skillshop to the calendar.
- Increased the individual meetings with Academic Support Associate sessions.
- At the end of its first quarter with adding Campus Connections to the schedule, 108 students attended the sessions.

QUOTES FROM STUDENTS

“...The workshop was amazing, just wish I had it sooner.”

“...Learning my preferences and study skills that connect directly with them, I feel way more confident in myself.”
MULTICULTURAL STUDENT ACADEMIC SUPPORT
(GLOBAL VOICES AND AALPHA)

Global Voices offers academic support to non-native, English-speaking students and international students to strengthen their communication, written and comprehension skills so that they may be more successful in their academic programs at Life University. Students can find resources to enhance their reading, writing, comprehension and speaking of the English language, along with other support.

AALPHA (African American Leaders Promoting Higher Achievement) offers academic support resources for multicultural, primarily African American students in our undergraduate, graduate and Doctor of Chiropractic programs as they transition and adjust to their new cultural and academic surroundings. We want to guide our students toward achieving their academic, cultural transition and leadership goals as they join LIFE’s community.

HIGHLIGHTS

- Provided tailored one-on-one meetings with students.
- Developed and held bilingual academic and cultural skillshops, as well as Supplemental Instruction sessions in Spanish to assist in the transition of new students.
The STARS Peer Mentoring Program promotes academic success, persistence and relationship building by connecting first- and second-year students with upperclassmen that can offer helpful information and share their own experiences.

HIGHLIGHTS

- At the beginning of 2020, the STARS Peer Mentoring Program began the year by celebrating Peer Mentoring Appreciation Week. For one week, we celebrated our mentors and mentees by posting testimonials from our members on the importance of being a mentor or mentee, offering students a chance write a card for someone who had been a mentor in their life, and ending the week by having a STARS Luncheon for our mentors and mentees.

QUOTES FROM STUDENTS

- I’m looking forward to some new ideas/opportunities given our current circumstances! Thanks for continuing to adapt and move forward!

- Yes, I love being able to talk to someone who just went through what I’m going through and can help me navigate.

- It has exceeded my expectations by allowing me the perfect platform to help my mentee in ways she otherwise may have never received help.

- They are making a difference here at LIFE, and I feel very blessed to be part of this. I know many students will get benefits through this mentoring program.
OTHER ACADEMIC SUPPORT INITIATIVES

BY THE NUMBERS

Make-up testing: 633

Academic Support Open Houses: 190

Learning Centers visits (CGUS 218 and CCE 109): 1,519

Marietta Mentoring Leadership Program: 30
DISABILITY SERVICES

Disability Services provides accommodations according to the Americans with Disabilities Act (ADA), Section 504 Rehab Act and ADAA guidelines by supporting fair and reasonable accommodations.

BY THE NUMBERS

Finals proctored
674

Exams proctored
1,568

One-on-one appointments
268

QUOTES FROM STUDENTS

SSC has been a “Life” Saver! Thank you

Thank you!! My Grades have definitely improved due to the amazing support!

The SSC staff genuinely care, and they go out of their way to help students and bring a sense of calmness.

I feel like my accommodations have been very valuable in providing me the resources I need to be successful in my classes.

Thank you all SSC staff for always going above and beyond to make sure all my accommodations are met.

Thank you all for helping me!
COUNSELING

SSC Counseling offers a variety of services that cater to the diverse needs of our students. Students can schedule a consultation with a Life University counseling professional to assist and determine appropriate next steps or resources to best meet your needs. Wellness workshops are also offered to students each quarter and provide an opportunity for students to select from an array of topics to assist in their personal wellness.

Life University offers individual and couples counseling through the Student Assistance Program (SAP). SAP provides 24/7 availability of an off-campus counselor via phone. Life University students can request face-to-face visits with an off-campus therapist and will be provided with six free sessions per year. In addition, students have six free coaching sessions available (telephonic), a text option for services and a dedicated LIFE phone number.

BY THE NUMBERS

<table>
<thead>
<tr>
<th>Circle of Hope</th>
<th>Student Conduct Workshops</th>
<th>Student Clinic Partnerships</th>
</tr>
</thead>
<tbody>
<tr>
<td>19 Parent 2</td>
<td>15 Student Conduct Workshops</td>
<td>192 Student Clinic Partnerships</td>
</tr>
<tr>
<td>Parent</td>
<td>24 Awareness tables</td>
<td>258 Student Workshop attendees</td>
</tr>
<tr>
<td>CARE Workshops</td>
<td>17 Student Sessions</td>
<td>127 Workshops held</td>
</tr>
<tr>
<td>17</td>
<td>247</td>
<td></td>
</tr>
</tbody>
</table>
LIFE UNIVERSITY

The mission of Life University is to empower each student with the education, skills and values to maximize the perfection within, based upon a vitalistic philosophy. Life University is committed to a global vision and excellence in teaching, learning and research, providing an exceptional student experience leading to a life of Integrity and Lasting Purpose.

STUDENT AFFAIRS

The Mission of Student Affairs is to empower students to become thriving members of society by enhancing the engagement, development and success through comprehensive, intentional and student-centered programs. This is accomplished with a commitment to growth and transformation while embracing our values of Lasting Purpose, Vitalism and Integrity.

STUDENT SUCCESS CENTER

The SSC strives to enhance the student learning experience by providing services that will enable the student to develop competencies to enrich the individual’s educational experience, contributing to the student reaching their goals and achieving excellence.