

Student Loan Support Center 800-557-7394

WHAT CAN I DO WHEN I LOG IN?

- Complete Counseling Sessions
- Complete Master Promissory Notes
- Request a Direct PLUS Loan
- Endorsers can Complete an Electronic Endorser Addendum
- Use the Repayment Estimator
- Document Extenuating Circumstances

CLICK ON THE "LOG IN" USING:

- FSA ID Username and Password

COMPLETE LOAN COUNSELING

- Entrance Counseling (Found under "Complete Aid Process")
 - Required for first time borrowers in the Direct Loan programs
 - Add LU school code 014170 to completed entrance counseling
- PLUS Credit Counseling (Found under "Apply for Aid")
 - Required when the U.S. Department of Education notifies you it must be completed for initial adverse credit decision
- Exit Counseling (Found under "Manage Loans")
 - Required for when you graduate, leave school or drop below half-time enrollment
- Financial Awareness Counseling
 - Optional to help you understand your financial aid and manage your finances

A counseling session will take you approximately 30 minutes to complete. It must be completed in a single session.

COMPLETE MASTER PROMISSORY NOTE

Found under "Complete Aid Process" - Select which MPN type:

- MPN for Undergraduates (Subsidized & Unsubsidized Loans)
- MPN for Graduate/Professional Students (Unsubsidized & Grad PLUS Loans)
- MPN for Parents (Parent PLUS Loan for parents of dependent students)

REQUEST A DIRECT PLUS LOAN

Found under "Apply for Aid" - Select which PLUS Loan type:

- Direct PLUS Loans for Graduate/Professional students - for Graduate and DC students
- Direct PLUS Loans for Parents - for parents with dependent Undergraduate students
- If an endorser is required, the endorser must log in using his/her FSA ID Username and Password to endorse a Direct PLUS Loan.

Direct PLUS Loan requests are processed through the end of week 10 each quarter