

Student Loan Support Center 800-557-7394

WHAT CAN I DO WHEN I LOG IN?

- Complete Counseling Sessions
- Complete Master Promissory Note(s)
- Request a Direct PLUS Loan
- Endorsers can Complete an Electronic Endorser Addendum
- Use the Repayment Estimator
- Document Extenuating Circumstances

CLICK ON THE GREEN “LOG IN” USING:

- FSA ID Username and Password

COMPLETE COUNSELING

Choose loan counseling type:

- Entrance Counseling
 - Required for first time borrowers in the Direct Loan programs
 - Add LU school code 014170 to completed entrance counseling
- PLUS Counseling
 - Required when the U.S. Department of Education notifies you it must be completed
- Exit Counseling
 - Required for when you graduate, leave school or drop below half time enrollment
- Financial Awareness Counseling
 - Optional to help you understand your financial aid and manage your finances

A counseling session will take you approximately 30 minutes to complete. It must be completed in a single session.

COMPLETE MASTER PROMISSORY NOTE

- Select Subsidized/Unsubsidized
- Select Grad PLUS for graduate and professional students
- Select Parent PLUS for parents of dependent students

You will need your Driver's License number AND two references with different address.

REQUEST A DIRECT PLUS LOAN

Select the loan type:

- Grad PLUS loans are for Graduate/Professional students and are processed through the end of week 10 of each quarter.
- Parent PLUS loans are for Parents with dependent students, and are processed through the end of week 10 of each quarter.
- If an endorser is needed the endorser must log in using his/her Federal Student Aid Pin to endorse a Direct PLUS loan.