# **BENEFIT SUMMARY**

Cigna Health and Life Insurance Co. For - Life University Open Access Plus Plan OAP Plan Effective - 01/01/2023



**Selection of a Primary Care Provider** - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit <a href="https://www.mycigna.com">www.mycigna.com</a> or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

**Direct Access to Obstetricians and Gynecologists** - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit <a href="https://www.mycigna.com">www.mycigna.com</a> or contact customer service at the phone number listed on the back of your ID card.

**Tiered Benefits** - This Tiered benefit plan provides an opportunity to lower your out of pocket costs by selecting Tier 1 providers in your plan's network. Physicians designated as a Tier 1 provider promote quality, cost effective care. The "Tier 1 Provider" designation applies to physicians from the following specialties

Primary Care Provider (PCP) Types: F	amily Practice In	nternal Medicine	Pediatrics	
Specialist Types: Allergy/Immunology Cardiology Cardio-Thoracic Surgery Dermatology	Endocrinology Gastroenterology General Surgery Hematology/Oncology		Neurology Neurosurgery OB/GYN Ophthalmology	Pulmonology Rheumatology Urology
Ear/Nose/Throat (ENT)	Nephrology		Orthopedics/Surgery	

The In-Network benefits described in the summary below show benefit levels for care received from Tier 1 and Non-Tier 1 providers as applicable. If you select an innetwork provider in one of the specialties above, who does not have the "Tier 1 Provider" designation, any covered services billed for by that physician will be covered at the Non-Tier 1 benefit level.

Covered services from Physicians not listed in one of the Specialist Types above are covered at the same benefit level as Non-Tier 1 providers.

Physicians that are Tier 1 designated providers are identified with "Tier 1 Provider" next to their name within our provider directories on cigna.com, mycigna.com, and Cigna's mobile app.

A notice for Oklahoma residents per 63 Okl. St. § 1-741.3: This plan has purchased an optional rider to cover elective abortions. The enrollee has the right to exclude from their plan, and not pay for, coverage for elective abortions.

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Plan Highlights	In-Network	Out-of-Network
Lifetime Maximum	Unlimited	Unlimited
Plan Year Accumulation	Your Plan's Deductibles, Out-of-Pockets and benefit level limits accumulate on a calendar year basis unless otherwise stated. In addition, all plan maximums and service-specific maximums (dollar and occurrence) cross-accumulate between In- a Out-of-Network unless otherwise noted.	
Plan Coinsurance	Plan pays 80% Plan pays 60%	
Maximum Reimbursable Charge	Not Applicable 110%	
Plan Deductible	Individual: \$5,000 Family: \$10,000	Individual: \$8,000 Family: \$16,000

- Only the amount you pay for in-network covered expenses counts towards your in-network deductible. Only the amount you pay for out-of-network covered expenses counts towards your out-of-network deductible.
- Benefit copays/deductibles always apply before plan deductible and coinsurance.
- Family members meet only their individual deductible and then their claims will be covered under the plan coinsurance; if the family deductible has been met prior to their individual deductible being met, their claims will be paid at the plan coinsurance.
- 3-month Carryover Deductible provision included but does not credit the out-of-pocket amount.

**Note:** Services where plan deductible applies are noted with a caret (^).

#### **Plan Out-of-Pocket Maximum**

Individual: \$8,000 Individual: \$15,000 Family: \$16,000 Family: \$30,000

- Only the amount you pay for in-network covered expenses counts toward your in-network out-of-pocket maximum. Only the amount you pay for out-of-network covered expenses counts toward your out-of-network out-of-pocket maximum.
- Plan deductible contributes towards your out-of-pocket maximum.
- All benefit copays/deductibles contribute towards your out-of-pocket maximum.
- Covered expenses that count towards your out-of-pocket maximum include customer paid coinsurance and charges for Mental Health and Substance Use Disorder. Out-of-network non-compliance penalties or charges in excess of Maximum Reimbursable Charge do not contribute towards the out-of-pocket maximum.
- After each eligible family member meets his or her individual out-of-pocket maximum, the plan will pay 100% of their covered expenses. Or, after the family out-of-pocket maximum has been met, the plan will pay 100% of each eligible family member's covered expenses.
- This plan includes a combined Medical/Pharmacy out-of-pocket maximum.

Donofit	In-N	Out-of-Network			
Benefit	Tier 1 Providers	Non-Tier 1 Providers			
Note: Services where plan deductible applies are noted with	a caret (^). Benefit copays/ded	uctibles always apply before pla	n deductible.		
Physician Services - Office Visits					
Primary Care Physician (PCP) Services/Office Visit	\$25 copay, and plan pays 100%	\$50 copay, and plan pays 100%	Plan pays 70% ^		
Specialty Care Physician Services/Office Visit	\$50 copay, and plan pays 100%	\$75 copay, and plan pays 100%	Plan pays 70% ^		
<b>NOTE:</b> Obstetrician and Gynecologist (OB/GYN) visits are subject to either the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e. as PCP or as Specialist).					
Surgery Performed in Physician's Office	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit		
Allergy Treatment/Injections and Allergy Serum Allergy serum dispensed by the physician in the office  Note: Office copay does not apply if only the allergy serum is provided.	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit		
Virtual Care					
Dedicated Virtual Providers - MDLIVE					
MDLIVE Urgent Virtual Care Services	Not Applicable	\$25 copay, and plan pays 100%	Not Covered		
MDLIVE Primary Care Services	Not Applicable	\$25 copay, and plan pays	Not Covered		
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- Primary Care cost share applies to routine care. Virtual wellness screenings are payable under Preventive Care.
- Lab services supporting a virtual visit must be obtained through dedicated labs.
- Includes charges for the delivery of medical and health-related services and consultations by dedicated virtual providers as medically appropriate through audio, video, and secure internet-based technologies.

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Benefit	In-Network		Out-of-Network		
Deficit	Tier 1 Providers	Non-Tier 1 Providers			
Note: Services where plan deductible applies are noted with a caret (^). Benefit copays/deductibles always apply before plan deductible.					
Virtual Physician Services - Office Visits					
Primary Care Physician (PCP) Services/Office Visit	\$25 copay, and plan pays 100%	\$50 copay, and plan pays 100%	Plan pays 70% ^		
Specialty Care Physician Services/Office Visit	\$50 copay, and plan pays 100%	\$75 copay, and plan pays 100%	Plan pays 70% ^		

- Physicians may deliver services virtually that are payable under other benefits (e.g., Preventive Care, Outpatient Therapy Services).
- Includes charges for the delivery of medical and health-related services and consultations as medically appropriate through audio, video, and secure internet-based technologies that are similar to office visit services provided in a face-to-face setting.

**NOTE:** Obstetrician and Gynecologist (OB/GYN) visits are subject to either the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e. as PCP or as Specialist).

## **Preventive Care**

Preventive Care Birth through age 5	Plan pays 100%	Plan pays 100%	PCP: Plan pays 70% Specialist: Plan pays 70%
Ages 6 and older	Plan pays 100%	Plan pays 100%	PCP: Plan pays 70% ^ Specialist: Plan pays 70% ^

- Includes coverage of additional services, such as urinalysis, EKG, and other laboratory tests, supplementing the standard Preventive Care benefit when billed as part of office visit.
- Annual Limit: Unlimited

Immunizations Birth through age 5	Plan pays 100%	Plan pays 100%	PCP: Plan pays 70% Specialist: Plan pays 70%
Ages 6 and older	Plan pays 100%	Plan pays 100%	PCP: Plan pays 70% ^ Specialist: Plan pays 70% ^
Mammogram, PAP, and PSA Tests	Plan pays 100%	Plan pays 100%	Covered same as other x-ray and lab services, based on Place of Service

- Coverage includes the associated Preventive Outpatient Professional Services.
- Diagnostic-related services are covered at the same level of benefits as other x-ray and lab services, based on Place of Service.

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Donofit	In-Ne	etwork	Out-of-Network
Benefit	Tier 1 Providers	Non-Tier 1 Providers	
Note: Services where plan deductible applies are noted with	a caret (^). Benefit copays/dedu	uctibles always apply before pla	n deductible.
Inpatient			
Inpatient Hospital Facility Services	Not Applicable	Plan pays 80% ^	Plan pays 60% ^
Note: Includes all Lab and Radiology services, including Advance	ed Radiological Imaging as well as	s Medical Specialty Drugs	
Inpatient Hospital Physician's Visit/Consultation	Plan pays 80% ^	Plan pays 80% ^	Plan pays 60% ^
Inpatient Professional Services	Plan pays 80% ^ Surgeon Only	Plan pays 80% ^	Plan pays 60% ^
<ul> <li>For services performed by Surgeons, Radiologists, Patho</li> <li>Covered services from Radiologists, Pathologists and And</li> </ul>		e same benefit level as Non-Tier 1	providers.
Outpatient			
Outpatient Facility Services	Not Applicable	Plan pays 80% ^	Plan pays 60% ^
Outpatient Professional Services	Plan pays 80% ^ Surgeon Only	Plan pays 80% ^	Plan pays 60% ^
<ul> <li>For services performed by Surgeons, Radiologists, Patho</li> <li>Covered services from Radiologists, Pathologists and And</li> </ul>		same benefit level as Non-Tier 1	providers.
Emergency Services			
Includes Professional, X-ray and/or Lab services performed at the Emergency Room and billed by the facility as part of the ER visit.      Per visit copay is waived if admitted.	Not Applicable	\$450 copay, and plan pays 100%	\$450 copay, and plan pays 100%
<ul> <li>Urgent Care Facility</li> <li>Includes Professional, X-ray and/or Lab services performed at the Urgent Care Facility and billed by the facility as part of the urgent care visit.</li> </ul>	Not Applicable	\$100 copay, and plan pays 100%	\$100 copay, and plan pays 100%
Ambulance	Not Applicable	Plan pays 80% ^	Plan pays 80% ^
Ambulance services used as non-emergency transportation (e.g.,	transportation from hospital back		
Inpatient Services at Other Health Care Faci		-	
Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facilities  • Annual Limit: 60 days	Not Applicable	Plan pays 80% ^	Plan pays 60% ^

Donafit	In-N	In-Network		
Benefit	Tier 1 Providers	Non-Tier 1 Providers		
Note: Services where plan deductible applies are noted w	rith a caret (^). Benefit copays/ded	uctibles always apply before pla	n deductible.	
Laboratory Services				
Physician's Services/Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	
Independent Lab	Not Applicable	Plan pays 80% ^	Plan pays 60% ^	
Outpatient Facility	Not Applicable	Plan pays 80% ^	Plan pays 60% ^	
Radiology Services				
Physician's Services/Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	
Outpatient Facility	\$25 copay, and plan pays 100%	50 copay, and plan pays 80%	Plan pays 60% ^	
Advanced Radiological Imaging (ARI)	Includes MRI, MRA, CAT	Scan, PET Scan, etc.		
Outpatient Facility	Not Applicable	Plan pays 80% ^	Plan pays 60% ^	
Physician's Services/Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	
Outpatient Therapy Services				
Outpatient Therapy Services	Not Applicable	\$25 copay, and plan pays 100%	Covered same as Physician Services - Office Visit	
<ul> <li>Annual Limits:</li> <li>All Therapies Combined - Includes Cognitive Therapy</li> <li>Limits are not applicable to mental health conditions f</li> <li>Note: Therapy days, provided as part of an approved Home F</li> </ul>	or Physical, Speech and Occupation	al Therapies. applicable outpatient therapy service	ces maximum.	
Chiropractic Services	Not Applicable	\$25 copay, and plan pays 100%	Covered same as Physician Services - Office Visit	
Annual Limit:  • Chiropractic Care - 12 days				
Cardiac Rehabilitation Services	Not Applicable	\$25 copay, and plan pays 100%	Covered same as Physician Services - Office Visit	
Annual Limit:  • Cardiac Rehabilitation - 36 days			,	
Hospice				
Inpatient Facilities	Nat Amaliankla	Diam nava 000/ A	1	
inpatient i acinties	Not Applicable	Plan pays 80% ^	Plan pays 60% ^	
Outpatient Services  Note: Includes Bereavement counseling provided as part of a	Not Applicable	Plan pays 80% ^	Plan pays 60% ^ Plan pays 60% ^	

Benefit		etwork Non-Tier 1 Providers	Out-of-Network
	Tier 1 Providers		
Note: Services where plan deductible applies are noted with			n deductible.
Bereavement Counseling (for services not p	provided as part of a h	ospice program)	
Services Provided by a Mental Health Professional	Not Applicable	Covered under Mental Health benefit	Covered under Mental Health benefit
Medical Specialty Drugs			
Outpatient Facility	Not Applicable	Plan pays 80% ^	Plan pays 60% ^
Physician's Office	Not Applicable	Plan pays 100%	Plan pays 70% ^
Home	Not Applicable	Plan pays 80% ^	Plan pays 60% ^
<b>Note:</b> This benefit only applies to the cost of the Infusion Therapy charges.	drugs administered. This benefit	does not cover the related Facility	, Office Visit or Professional
Maternity			
Initial Visit to Confirm Pregnancy	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit
All Subsequent Prenatal Visits, Postnatal Visits and Physician's Delivery Charges (Global Maternity Fee)	Plan pays 80% ^	Plan pays 80% ^	Plan pays 60% ^
Office Visits in Addition to Global Maternity Fee (Performed by OB/GYN or Specialist)	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit	Covered same as Physician Services - Office Visit
<b>Delivery - Facility</b> (Inpatient Hospital, Birthing Center)	Not Applicable	Covered same as plan's Inpatient Hospital benefit	Covered same as plan's Inpatient Hospital benefit
Abortion			
Abortion Services	Coverage varies based on Place of Service	Coverage varies based on Place of Service	Coverage varies based on Place of Service
Note: Elective and non-elective procedures			
Family Planning			
Women's Services	Plan pays 100%	Plan pays 100%	Plan pays 70% ^
Includes contraceptive devices as ordered or prescribed by a phy	sician and surgical sterilization se	rvices, such as tubal ligation (excl	udes reversals)
Men's Services	Coverage varies based on Place of Service	Coverage varies based on Place of Service	Coverage varies based on Place of Service
Includes surgical sterilization services, such as vasectomy (excludes)	des reversals)		

# Benefit In-Network Out-of-Network Tier 1 Providers Non-Tier 1 Providers

Note: Services where plan deductible applies are noted with a caret (^). Benefit copays/deductibles always apply before plan deductible.

# Infertility

#### Infertility Treatment

**Note:** Coverage will be provided for the treatment of an underlying medical condition up to the point an infertility condition is diagnosed. Services will be covered as any other illness.

# Other Health Care Facilities/Services

Home Health Care	Not Applicable	Plan pays 80% ^	Plan pays 60% ^
Appual Limit: 120 days (The limit is not applicable to man	tal boolth and aubatance use dies	rder conditions \	

- Annual Limit: 120 days (The limit is not applicable to mental health and substance use disorder conditions.)
- 16 hour maximum per day

Note: Includes outpatient private duty nursing when approved as medically necessary

Organ	Transp	lants
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Inpatient Hospital Facility Services			
LifeSOURCE Facility	Not Applicable	Plan pays 100%	Not Applicable
Non-LifeSOURCE Facility	Not Applicable	Covered same as plan's Inpatient Hospital benefit	Plan pays 70% ^
Inpatient Professional Services			
LifeSOURCE Facility	Not Applicable	Plan pays 100%	Not Applicable
Non-LifeSOURCE Facility	Covered same as plan's Inpatient Professional benefit	Covered same as plan's Inpatient Professional benefit	Plan pays 70% ^ up to the following transplant maximums:  Bone Marrow - \$130,000 Heart - \$150,000 Heart/Lung - \$185,000 Kidney - \$80,000 Kidney/Pancreas - \$80,000 Liver - \$230,000 Lung - \$185,000 Pancreas - \$50,000
Travel Maximum - Cigna LifeSOURCE Transplant Networ	k® Facility Only: Unlimited maxim	num per Transplant per Lifetime	
<ul><li>Durable Medical Equipment</li><li>Annual Limit: Unlimited</li></ul>	Not Applicable	Plan pays 80% ^	Plan pays 60% ^
Ereast Feeding Equipment and Supplies     Limited to the rental of one breast pump per birth as ordered or prescribed by a physician     Includes related supplies	Not Applicable	Plan pays 100%	Plan pays 70% ^

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Donafit	In-N	In-Network			
Benefit	Tier 1 Providers	Non-Tier 1 Providers			
Note: Services where plan deductible applies are noted with a caret (^). Benefit copays/deductibles always apply before plan deductible.					
External Prosthetic Appliances (EPA)	Not Applicable	Plan pays 80% ^	Plan pays 60% ^		
Annual Limit: Unlimited					
Temporomandibular Joint Disorder (TMJ)	Coverage varies based on	Coverage varies based on	Coverage varies based on		
Unlimited lifetime maximum	Place of Service	Place of Service	Place of Service		
Note: Provided on a limited, case-by-case basis. Excludes appliances and orthodontic treatment.					
Bariatric Surgery	Coverage varies based on	Coverage varies based on	Coverage varies based on		
<ul> <li>Unlimited lifetime limit</li> </ul>	Place of Service	Place of Service	Place of Service		
Treatment of Clinically severe obesity, as defined by the body mass index (BMI) is covered. The following are excluded:					
medical and surgical services to alter appearances or physical changes that are the result of any surgery performed for the management of obesity or					
clinically severe (morbid) obesity					
<ul> <li>weight loss programs or treatments, whether prescribed or recommended by a physician or under medical supervision</li> </ul>					
Routine Foot Care	Not Covered	Not Covered	Not Covered		
Note: Services associated with foot care for diabetes and peripheral vascular disease are covered when approved as medically necessary.					
Hearing Aids	Not Applicable	Plan pays 80% ^	Plan pays 60% ^		
<ul> <li>Maximum of 2 devices (one per ear) per 36 month</li> </ul>	hs				
Includes testing and fitting of hearing aid devices at Physician Office Visit cost share					
<ul> <li>Coverage through age 18</li> </ul>					

Benefit	In-Network		Out-of-Network		
Denent	Tier 1 Providers	Non-Tier 1 Providers			
Note: Services where plan deductible applies are noted with a caret (^). Benefit copays/deductibles always apply before plan deductible.					
Mental Health and Substance Use Disorder					
Inpatient Mental Health	Not Applicable	Plan pays 80% ^	Plan pays 60% ^		
Outpatient Mental Health – Physician's Office	Not Applicable	\$50 copay, and plan pays 100%	Plan pays 70% ^		
Outpatient Mental Health - All Other Services	Not Applicable	Plan pays 80% ^	Plan pays 60% ^		
Inpatient Substance Use Disorder	Not Applicable	Plan pays 80% ^	Plan pays 60% ^		
Outpatient Substance Use Disorder – Physician's Office	Not Applicable	\$50 copay, and plan pays 100%	Plan pays 70% ^		
Outpatient Substance Use Disorder – All Other Services	Not Applicable	Plan pays 80% ^	Plan pays 60% ^		

#### **Annual Limits:**

Unlimited maximum

#### Notes:

- Inpatient includes Acute Inpatient and Residential Treatment.
- Outpatient Physician's Office may include Individual, family and group therapy, psychotherapy, medication management, etc.
- Outpatient All Other Services may include Partial Hospitalization, Intensive Outpatient Services, Applied Behavior Analysis (ABA Therapy), etc.
- Services are paid at 100% after you reach your out-of-pocket maximum.

## Mental Health/Substance Use Disorder Utilization Review, Case Management and Programs

# Cigna Total Behavioral Health - Inpatient and Outpatient Management

- Inpatient utilization review and case management
- Outpatient utilization review and case management
- Partial Hospitalization
- Intensive outpatient programs
- Changing Lives by Integrating Mind and Body Program
- Lifestyle Management Programs: Stress Management, Tobacco Cessation and Weight Management.
- Narcotic Therapy Management
- inMynd<sup>sм</sup> program a comprehensive, holistic solution to help recognize and find resources to treat behavioral health conditions.

Pharmacy	In-Network	Out-of-Network		
Cost Share and Supply				
Cigna Pharmacy Cost Share  Retail – up to 90-day supply (except Specialty up to 30-day supply)  Home Delivery – up to 90-day supply (except Specialty up to 30-day supply)	Retail (per 30-day supply): Generic: You pay \$20 Preferred Brand: You pay \$40 Non-Preferred Brand: You pay \$70  Retail and Home Delivery (per 30-day supply): Specialty: You pay 20% up to a maximum of \$500  Retail and Home Delivery (per 90-day supply): Generic: You pay \$40 Preferred Brand: You pay \$100 Non-Preferred Brand: You pay \$190	You pay same as In-Network		

- Retail drugs for a 30 day supply may be obtained In-Network at a wide range of pharmacies across the nation although prescriptions for a 90 day supply (such as maintenance drugs) will be available at select network pharmacies.
- Cigna 90 Now Program: You can choose to fill your medications in a 30- or 90-day supply. If you choose to fill a 30-day prescription, it can be filled at any network retail pharmacy or network home delivery pharmacy. If you choose to fill a 90-day prescription, it must be filled at a 90-day network retail pharmacy or network home delivery pharmacy to be covered by the plan.
- Specialty medications are used to treat an underlying disease which is considered to be rare and chronic including, but not limited to, multiple sclerosis, hepatitis C or rheumatoid arthritis. Specialty Drugs may include high cost medications as well as medications that may require special handling and close supervision when being administered.
- When patient requests brand drug, patient pays the brand cost share plus the cost difference between the brand and generic drugs up to the cost of the brand drug (unless the physician indicates "Dispense As Written" DAW).
- Your pharmacy benefits share an out-of-pocket maximum with the medical/behavioral benefits.

# **Drugs Covered**

#### **Prescription Drug List:**

Your Cigna Value Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. Some of the more expensive drugs are excluded when there are less expensive alternatives. To check which drugs are included in your plan, please log on to myCigna.com. Some highlights:

- Coverage includes Self Administered injectables and optional injectable drugs but excludes infertility drugs.
- Contraceptive devices and drugs are covered with federally required products covered at 100%.
- Insulin, glucose test strips, lancets, insulin needles & syringes, insulin pens and cartridges are covered.

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# **Pharmacy Program Information**

#### **Pharmacy Clinical Management: Essential**

Your plan features drug management programs and edits to ensure safe prescribing, and access to medications proven to be the most reliable and cost effective for the medical condition, including:

- Prior authorization requirements
- Step Therapy on select classes of medications and drugs new to the market
- Quantity limits, including maximum daily dose edits, quantity over time edits, duration of therapy edits, and dose optimization edits
- Age edits, and refill-too-soon edits
- Plan exclusion edits
- Current users of Step Therapy medications will be allowed one 30-day fill during the first three months of coverage before Step Therapy program applies.
- Your plan includes Specialty Drug Management features, such as prior authorization and quantity limits, to ensure the safe prescribing and access to specialty medications.
- For customers with complex conditions taking a specialty medication, we will offer Accredo Therapeutic Resource Centers (TRCs) to provide specialty medication and condition counseling. For customers taking a specialty medication not dispensed by Accredo, Cigna experts will offer this important specialty medication and condition counseling.

#### **Patient Assurance Program**

Your plan includes the Patient Assurance Program, which waives the deductible and reduces the amount you owe for certain medications used to treat chronic conditions included in the program. Additionally:

- Any amount you pay for these medications only count toward meeting your out-of-pocket maximum.
- Any discount provided by a pharmaceutical manufacturer for these medications only count toward meeting your out-of-pocket maximum.

## **Additional Information**

#### **Case Management**

Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

## Cigna Diabetes Prevention Program in collaboration with Omada

Cigna Diabetes Prevention Program in collaboration with Omada is a program to help you avoid the onset of diabetes, as well as health risks that might lead to heart disease or a stroke. The program is covered by your health plan at the preventive level, just like for your wellness visit. Program participants have access to a professional virtual health coach, an online support group, interactive lessons, and a smart-technology scale. The program will help you make small changes in your eating, activity, sleep, and stress to achieve healthy weight loss through a series of 16 weekly lessons and tools to help you maintain weight loss over time. You will also be offered the opportunity to join a gym for a low monthly fee and no enrollment fee.

## **Comprehensive Oncology Program**

• Care Management outreach

Included

• Case Management

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# **Additional Information**

#### **Maximum Reimbursable Charge**

The allowable covered expense for non-network services is based on the lesser of the health care professional's normal charge for a similar service or a percentage of a fee schedule (110%) developed by Cigna that is based on a methodology similar to one used by Medicare to determine the allowable fee for the same or similar service in a geographic area. In some cases, the Medicare based fee schedule will not be used and the maximum reimbursable charge for covered services is based on the lesser of the health care professional's normal charge for a similar service or a percentile (80th) of charges made by health care professionals of such service or supply in the geographic area where it is received. If sufficient charge data is unavailable in the database for that geographic area to determine the Maximum Reimbursable Charge, then data in the database for similar services may be used. Out-of-network services are subject to a Calendar Year deductible and maximum reimbursable charge limitations.

#### **Out-of-Network Emergency Services Charges**

- 1. Emergency Services are covered at the In-Network cost-sharing level as required by applicable state or federal law if services are received from a non-participating (Out-of-Network) provider.
- 2. The allowable amount used to determine the Plan's benefit payment for covered Emergency Services rendered in an Out-of-Network Hospital, or by an Out-of-Network provider in an In-Network Hospital, is the amount agreed to by the Out-of-Network provider and Cigna, or as required by applicable state or federal law.

The member is responsible for applicable In-Network cost-sharing amounts (any deductible, copay or coinsurance). The member is not responsible for any charges that may be made in excess of the allowable amount. If the Out-of-Network provider bills you for an amount higher than the amount you owe as indicated on the Explanation of Benefits (EOB), contact Cigna Customer Service at the phone number on your ID card.

#### **Medicare Coordination**

In accordance with the Social Security Act of 1965, this plan will pay as the Secondary plan to Medicare Part A and B as follows:

- (a) a former Employee such as a retiree, a former Disabled Employee, a former Employee's Dependent, or an Employee's Domestic Partner who is also eligible for Medicare and whose insurance is continued for any reason as provided in this plan (including COBRA continuation);
- (b) an Employee, a former Employee, an Employee's Dependent, or former Employee's Dependent, who is eligible for Medicare due to End Stage Renal Disease after that person has been eligible for Medicare for 30 months.

When a person is eligible for Medicare A and B as described above, this plan will pay as the Secondary Plan to Medicare Part A and B regardless if the person is actually enrolled in Medicare Part A and/or Part B and regardless if the person seeks care at a Medicare Provider or not for Medicare covered services.

#### **Multiple Surgical Reduction**

Multiple surgeries performed during one operating session result in payment reduction of 50% to the surgery of lesser charge. The most expensive procedure is paid as any other surgery.

#### One Guide

Available by phone or through myCigna mobile application. One Guide helps you navigate the health care system and make the most of your health benefits and programs.

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## **Additional Information**

Pre-Certification - Continued Stay Review - Preferred Care Management Inpatient - required for all inpatient admissions

In-Network: Coordinated by your physician

Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.

- 50% penalty applied to hospital inpatient charges for failure to contact Cigna Healthcare to precertify admission.
- Benefits are denied for any admission reviewed by Cigna Healthcare and not certified.
- Benefits are denied for any additional days not certified by Cigna Healthcare.

**Pre-Certification - Preferred Care Management Outpatient Prior Authorization** - required for selected outpatient procedures and diagnostic testing In-Network: Coordinated by your physician

Out-of-Network: Customer is responsible for contacting Cigna Healthcare. Subject to penalty/reduction or denial for non-compliance.

- 50% penalty applied to outpatient procedures/diagnostic testing charges for failure to contact Cigna Healthcare and to precertify admission.
- Benefits are denied for any outpatient procedures/diagnostic testing reviewed by Cigna Healthcare and not certified.

Pre-Existing Condition Limitation (PCL) does not apply.

#### Your Health First - 200

Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support:

- Condition Management
- Medication adherence
- Risk factor management
- Lifestyle issues
- Health & Wellness issues
- Pre/post-admission
- Treatment decision support
- Gaps in care

Holistic health support for the following chronic health conditions:

- Heart Disease
- Coronary Artery Disease
- Angina
- Congestive Heart Failure
- Acute Myocardial Infarction
- Peripheral Arterial Disease
- Asthma
- Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis)
- Diabetes Type 1
- Diabetes Type 2
- Metabolic Syndrome/Weight Complications
- Osteoarthritis
- Low Back Pain
- Anxiety
- Bipolar Disorder
- Depression

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## **Definitions**

Coinsurance - After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance.

Copay - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

**Deductible** - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

**Out-of-Pocket Maximum** - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

Place of Service - Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level.

Prescription Drug List - The list of prescription brand and generic drugs covered by your pharmacy plan.

**Professional Services** - Services performed by Surgeons, Assistant Surgeons, Hospital Based Physicians, Radiologists, Pathologists and Anesthesiologists **Transition of Care** - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

## **Exclusions**

#### What's Not Covered (not all-inclusive):

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Care for military service disabilities treatable through governmental services if you are legally entitled to such treatment and facilities are reasonably available.
- Treatment of an Injury or Sickness which is due to war, declared, or undeclared.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under this plan. For example, if Cigna determines that a provider or pharmacy is or has waived, reduced, or forgiven any portion of its charges and/or any portion of Copayment, Deductible, and/or Coinsurance amount(s) you are required to pay for a Covered Expense (as shown on The Schedule) without Cigna's express consent, then Cigna in its sole discretion shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts waived, forgiven or reduced, regardless of whether the provider or pharmacy represents that you remain responsible for any amounts that your plan does not cover. In the exercise of that discretion, Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a non-Participating Provider who has agreed to charge you or charged you at an in-network benefits level or some other benefits level not otherwise applicable to the services received.
- Charges arising out of or relating to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug or Biologic therapies or devices that are determined by the utilization review Physician to be:
  - o Not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed;
  - o Not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed;

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## **Exclusions**

- o The subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" sections of this plan; or
- The subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" sections of this plan.

In determining whether any such technologies, supplies, treatments, drug or Biologic therapies, or devices are experimental, investigational and/or unproven, the utilization review Physician may rely on the clinical coverage policies maintained by Cigna or the Review Organization. Clinical coverage policies may incorporate, without limitation and as applicable, criteria relating to U.S. Food and Drug Administration-approved labeling, the standard medical reference compendia and peer-reviewed, evidence-based scientific literature or guidelines. The plan or policy shall not deny coverage for a drug or Biologic therapy as experimental, investigational and unproven if the drug or Biologic therapy is otherwise approved by the FDA to be lawfully marketed and is recognized for:

- the treatment of a life-threatening condition or chronic/debilitating disease or condition if:
  - one of the following criteria are met:
    - o coverage may be subject to the prior authorization process or other restrictions;
    - o the drug is prescribed by a Physician for the treatment of a life-threatening disease or condition; or
    - o the drug is prescribed by a Physician for the treatment of a chronic and seriously debilitating disease or condition, the drug is Medically Necessary to treat that disease or condition, and the drug is on the Prescription Drug List; or
    - the drug is prescribed by a Physician to treat a disease or condition in a child where the drug has been approved by the federal Food and Drug Administration for similar conditions or diseases in adults and the drug is Medically Necessary to treat that disease or condition.

      and
  - the drug has been recognized for treatment of that disease or condition or pediatric application by one of the following:
    - o the American Medical Association Drug Evaluations;
    - o the American Hospital Formulary Service Drug Information;
    - o the United States Pharmacopoeia Dispensing Information, Volume I, "Drug Information for the Health Care Professional"; or
    - o two articles from major peer reviewed medical journals that present data supporting the proposed off-label use(s) as generally safe and effective unless there is clear and convincing contradictory evidence presented in a major peer reviewed medical journal.
  - Any Medically Necessary services associated with the administration of a drug covered under this law must be covered by the insurer/HMO, subject to the conditions of the contract.
- the treatment of cancer in the U.S. Pharmacopeia Drug Info., The American Medical Assoc. Drug Evaluations, the American Hospital Formulary Service Drug Info., or in formal clinical studies, with published results in a United States or Great Britain medical journal.
- Cosmetic surgery and therapies. Cosmetic surgery or therapy is defined as surgery or therapy performed to improve or alter appearance or self-esteem.
- The following services are excluded from coverage regardless of clinical indications: macromastia or gynecomastia surgeries; surgical treatment of varicose veins; abdominoplasty; panniculectomy; rhinoplasty; blepharoplasty; redundant skin surgery; removal of skin tags; acupressure; craniosacral/cranial therapy; dance therapy; movement therapy; applied kinesiology; rolfing; prolotherapy; and extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.
- Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics, periodontics, casts, splints and services for dental malocclusion, for any condition. Charges made for services or supplies provided for or in connection with an accidental Injury to teeth are covered provided a continuous course of dental treatment is started within six months of an accident. Additionally, charges made by a Physician for any of the following Surgical Procedures are covered: excision of unerupted impacted wisdom tooth, including removal of alveolar bone and

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#### **Exclusions**

- sectioning of tooth; removal of residual root (when performed by a Dentist other than the one who extracted the tooth).
- Medical and surgical services, initial and repeat, intended for the treatment or control of obesity, except for treatment of clinically severe (morbid) obesity as shown in Covered Expenses, including: medical and surgical services to alter appearance or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity; and weight loss programs or treatments, whether prescribed or recommended by a Physician or under medical supervision.
- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Infertility services including infertility drugs, surgical or medical treatment programs for infertility, including in vitro fertilization, gamete intrafallopian transfer (GIFT), zygote intrafallopian transfer (ZIFT), variations of these procedures, and any costs associated with the collection, washing, preparation or storage of sperm for artificial insemination (including donor fees). Cryopreservation of donor sperm and eggs is also excluded from coverage.
- Reversal of male or female voluntary sterilization procedures.
- Any medications, drugs, services or supplies for the treatment of male or female sexual dysfunction such as, but not limited to, treatment of erectile dysfunction (including penile implants), anorgasmy, and premature ejaculation.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training, biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs and driver safety courses.
- Therapy or treatment intended primarily to improve or maintain general physical condition or for the purpose of enhancing job, school, athletic or recreational performance, including but not limited to routine, long term, or maintenance care which is provided after the resolution of the acute medical problem and when significant therapeutic improvement is not expected.
- Consumable medical supplies other than ostomy supplies and urinary catheters. Excluded supplies include, but are not limited to bandages and other disposable medical supplies, skin preparations and test strips, except as specified in the "Home Health Care Services" or "Breast Reconstruction and Breast Prostheses" sections of this plan.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Care Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Artificial aids including, but not limited to, corrective orthopedic shoes, arch supports, elastic stockings, garter belts, corsets, dentures and wigs.
- Hearing aids for members age 19 and older, including but not limited to semi-implantable hearing devices, audiant bone conductors and Bone Anchored Hearing Aids (BAHAs). A hearing aid is any device that amplifies sound.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, pre-recorded speech devices, laptop computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.
- Eyeglass lenses and frames and contact lenses (except for the first pair of corrective lenses, or the first set of corrective lenses and frames and associated services for treatment of keratoconus or following cataract surgery).
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- Treatment by acupuncture.
- All non-injectable prescription drugs unless Physician administration or oversight is required, injectable prescription drugs to the extent they do not require
  Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as
  provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses and toenail maintenance. However, foot care services for diabetes peripheral

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#### **Exclusions**

- neuropathies and peripheral vascular disease are covered when Medically Necessary.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs.
- Genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications for the purpose of travel, or to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.
- All nutritional supplements and formulae except for infant formula needed for the treatment of inborn errors of metabolism.
- For or in connection with an Injury or Sickness arising out of, or in the course of, any employment for wage or profit.
- Charges for the delivery of medical and health-related services via telecommunications technologies, including telephone and internet unless provided as specifically described under Covered Expenses.
- Massage therapy.

#### These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate, service agreement or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence.

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