



Meal Plan Guidelines

I. Eligibility and General Overview

- A. The meal plan agreement is conditional upon admission to the University and does not guarantee admission or acceptance to the University. To be eligible to purchase a meal plan, a person must be financially enrolled in and attending at least one credited class at Life University (“University”) during the current quarter. Non-credit class enrollment does not qualify for meal plan eligibility.
- B. Alternatively, a person may purchase a meal plan if they are employed as faculty or staff at the University.
- C. The University reserves the right not to enter into an agreement with persons who are currently violating the terms and conditions of a housing and/or meal plan agreement, or who have violated University and/or University Dining rules or regulations, or who have a past due balance with the University.
- D. Meal plans include meal swipes and eBucks, and are personal, non-transferrable, and non-assignable. To access meal plans, the cardholder must present an Eagle Card (LIFE ID).
- E. Meal exchange allows Eagle Card holder with an active meal plan to “exchange” an “all you can eat” meal in Lyceum, for predetermined menu items in Socrates Café (not Plato II Go). Please be aware that only 20% of your meal swipes are eligible for use as a meal exchange. The predetermined menu items available will be posted in Socrates Café and do not include bottled drinks.
- F. Meal plans are designed to be self-managed. This means that each student that is

required to have one (or student/employee that optionally purchases one), must manage their allotted swipes and/or eBucks accordingly for the covered period.

II. Open Enrollment & Upgrades

- A. The meal plan open enrollment period runs from the beginning of Week 8 to the beginning of Week 0.
- B. Students may elect to upgrade their minimum required plan to a larger meal plan by completing the Meal Plan Selection Form (<http://life.edu/mealplans>), requesting the upgrade at the Eagle Card Services Office or emailing cardservices@life.edu. The total cost of the larger plan will be applied to the student’s account and payment is due per the conditions in §VII.
- C. Meal plan upgrades are available through 12:00 PM of Drop/Add and cannot be changed after that time until open enrollment.
- D. Optional (non-mandatory) meal plans for students, faculty and staff may be purchased at the Eagle Card Services Office with a credit or debit card. Faculty and staff also have the option of choosing payroll deduction for meal plans. flexBucks can be purchased online thru the [Blackboard Transaction Portal](#). All online purchases/deposits are final and nonrefundable outside the provisions of these guidelines.

III. Meal Plan Periods

- A. Meal swipes are effective from Sunday of Week One (1) thru the Saturday of Week Eleven (11) of each quarter. eBucks funds are loaded each quarter and unused

balances roll from Summer Quarter thru the end of the following fiscal year (June 30).

Mandatory meal plans assigned after Drop/Add, will be adjusted according to the table below, but will not be pro-rated.

- B. Meal service may be unavailable or reduced at dining venues during scheduled holidays, maintenance and/or school breaks and will be posted on the Dining Services Calendar at least one week in advance of the closure.
- C. The University shall not be responsible for any failure to provide meals in the event conditions exist not wholly within its control (e.g. Acts of God, fire, strikes, public disturbances, natural disasters, etc.).

IV. Dining Locations

- A. The University shall provide several dining locations during the guideline period in §II-A and II-B. Hours of operation for each of these locations are at the discretion of the University and may be changed at any time. No specific hours or dining location availability is guaranteed.
- B. The meal swipes portion of each meal plan can be utilized only in Lyceum Dining Hall or Socrates Café. eBucks and flexBucks can be used in any University-operated dining location during the described meal periods.

V. Meal Plan Requirements

All residents of the Commons are required to buy and maintain a meal plan as long as residing there. First-time freshman not residing in the Commons are required to buy and maintain a meal plan for 4 consecutive quarters, whether they reside in the LVR or off campus. For specific plan details visit <https://www.life.edu/campus-life-pages/dining-services/meal-plans/>.

VI. Exceptions to Plan Requirements

- A. Exemptions from the Meal Plan are rare. All requests are handled by Student Affairs and

can be initiated using the Meal Plan Exemption Request Form.

- B. If granted, accommodations are not retroactive and therefore reimbursement cannot be retroactively applied to a student's account prior to the effective date of the accommodation.

VII. Charges & Payments

- A. Meal plan rates can be found online at <http://life.edu/dining>. Under the Meal Plans tab. Rates are up to the discretion of the University and may change annually.
- B. Meal plan charges for required plans will be included on the student account via EagleNet and must be paid in full to the Student Affairs Office by the appropriate payment deadline. Failure to pay could result in disenrollment for nonpayment.
- C. Students and non-students are responsible for all meal plan charges, whether the plan is utilized within the specific agreement period or not. There is no refund for unused meals or eBucks. Unused eBucks will carry forward thru the end of the fiscal year (June 30) when unused funds will revert to the University. Purchased meal plans (self-pay) also expire at the end of the fiscal year with all meal swipes and eBucks being reset at that time.
- D. University may withdraw meal privileges for failure to pay charges by the required date. If meal privileges are withdrawn, the meal plan charge will not be refunded.

VIII. Termination of Agreement

- A. Neither students nor non-students may terminate this agreement except upon official withdrawal or separation from the University or under extraordinary circumstances with written approval from Student Affairs.
- B. Refunds for those who have been granted an agreement termination will be based on a pre-determined proration and a \$35

administrative fee. See the University Refund Policy for more details.

- C. Refunds for non-residential students who have been granted an agreement termination will be based on the actual meal plan usage at the door rate and a \$35 administrative fee.
- D. University may terminate this agreement and immediately cancel a meal plan for any of the following reasons:
 - a. Students' failure to pay any charges or payments by the due date;
 - b. Violation of University Dining rules or regulations;

IX. Governing Law

This agreement shall be governed pursuant to the laws of the State of Georgia, without regard to its choice of law principals.